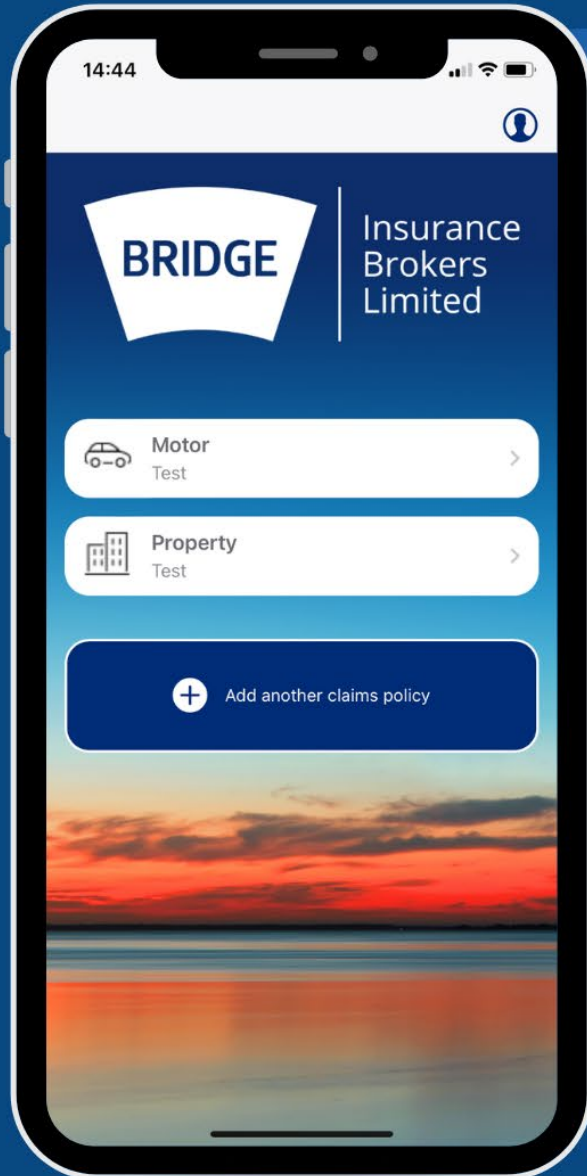


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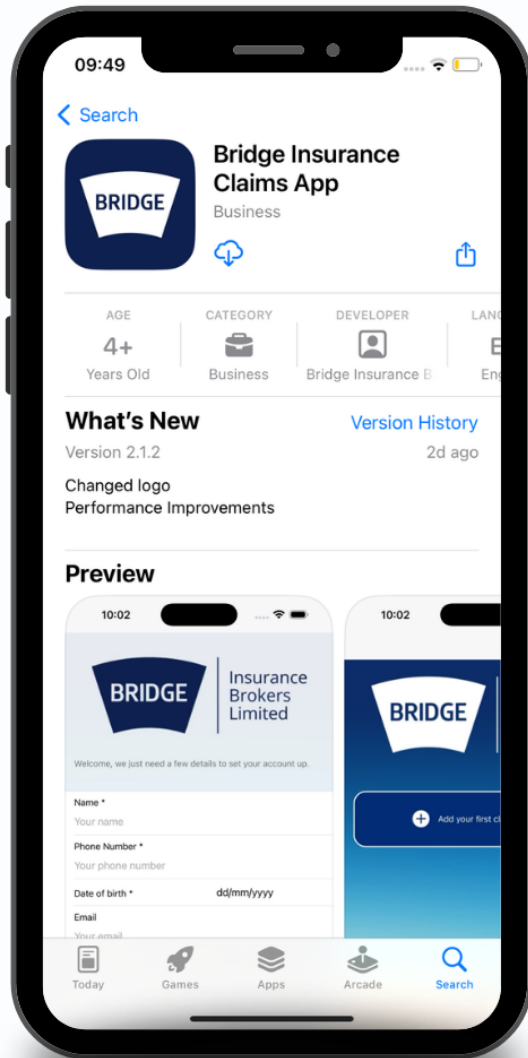


# Claims App Guide

## Bridge Insurance Brokers

1

# Downloading the Claims App



Open the app store for your device (Apple App Store or Google Play Store) and search for '**Bridge Insurance Claims App**'

To download the app, click 'get'.

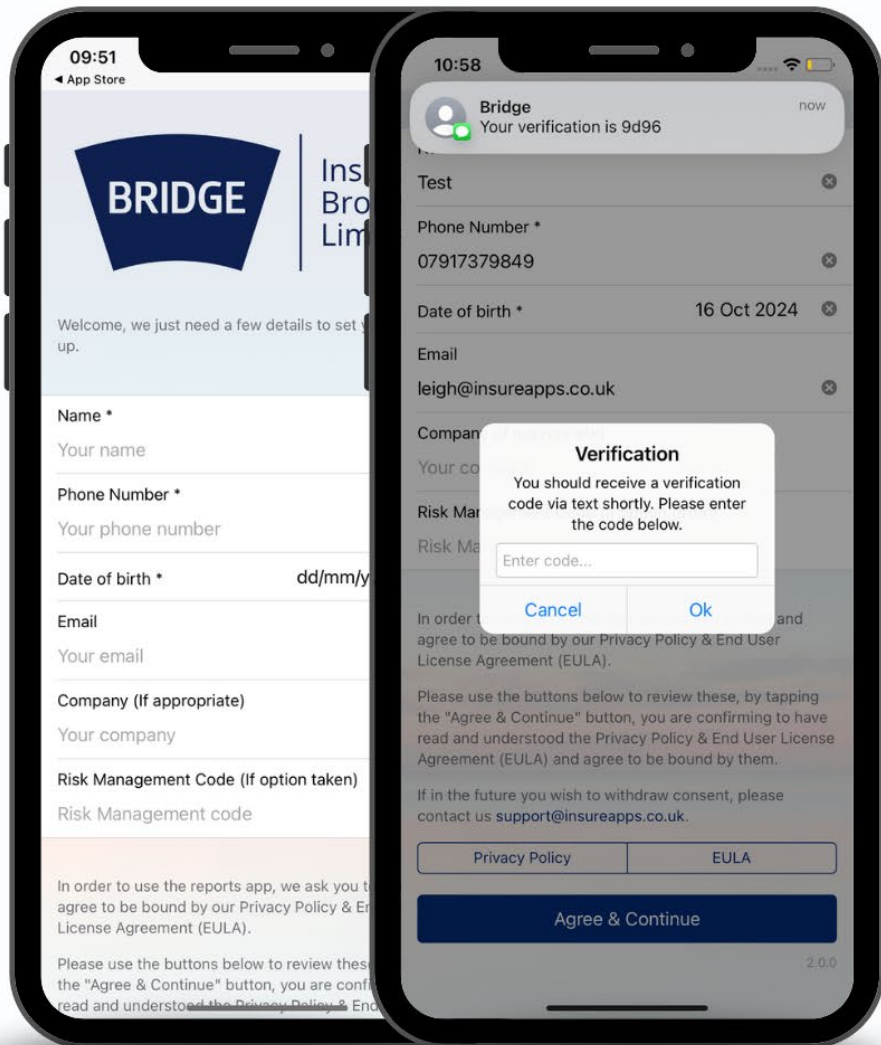


Insurance  
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# Registering as a User



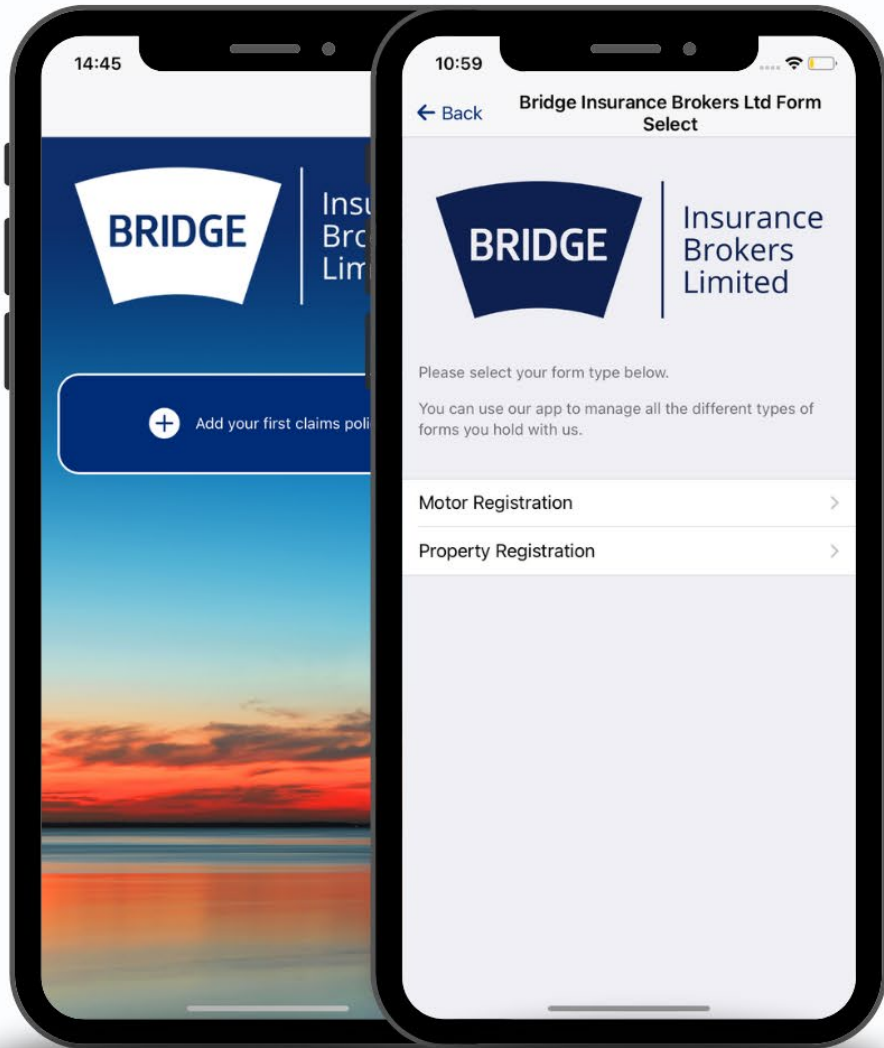
To register as user, please open the app and fill out your details in the free text boxes provided.

Please leave the 'Risk Management code' blank.

Please be sure to enter your mobile number correctly. You will be sent a 4-digit code to enter and verify the account.

3

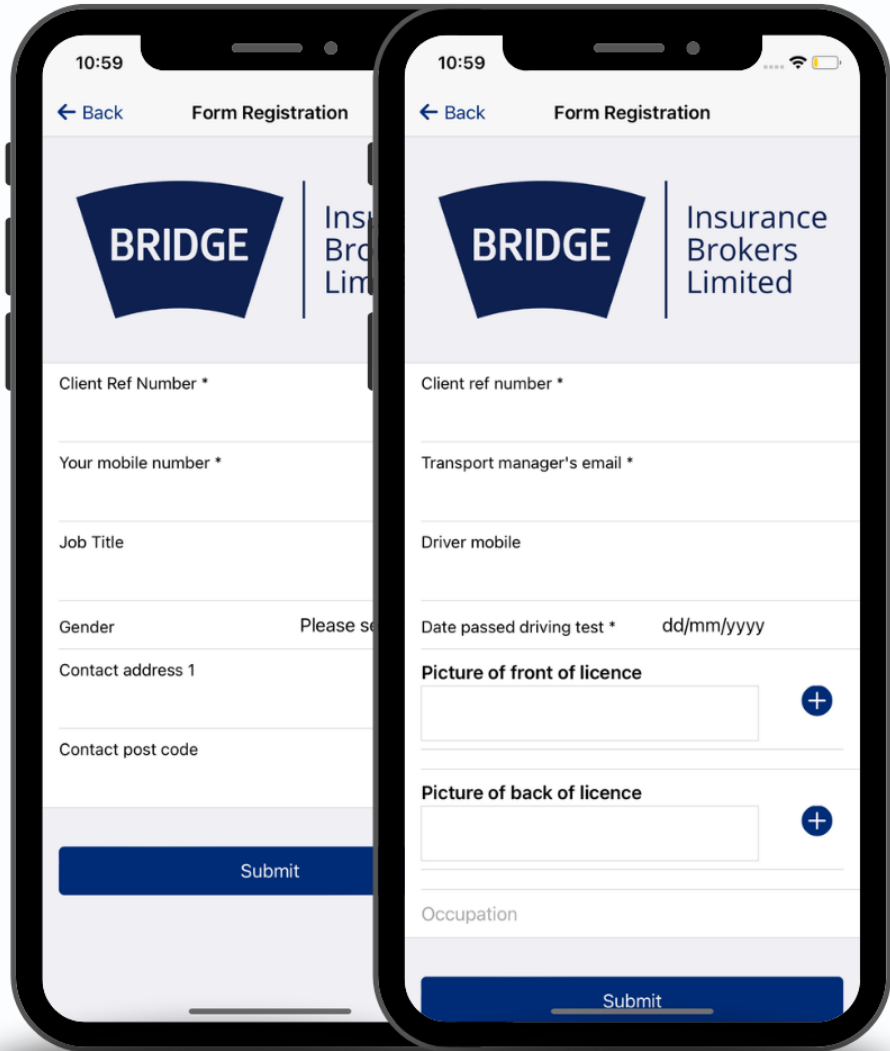
# Adding a Claims Policy pt.1



From the app homepage, click **'Add your first claims policy'** then the relevant policy.

4

# Adding a Claims Policy pt.2



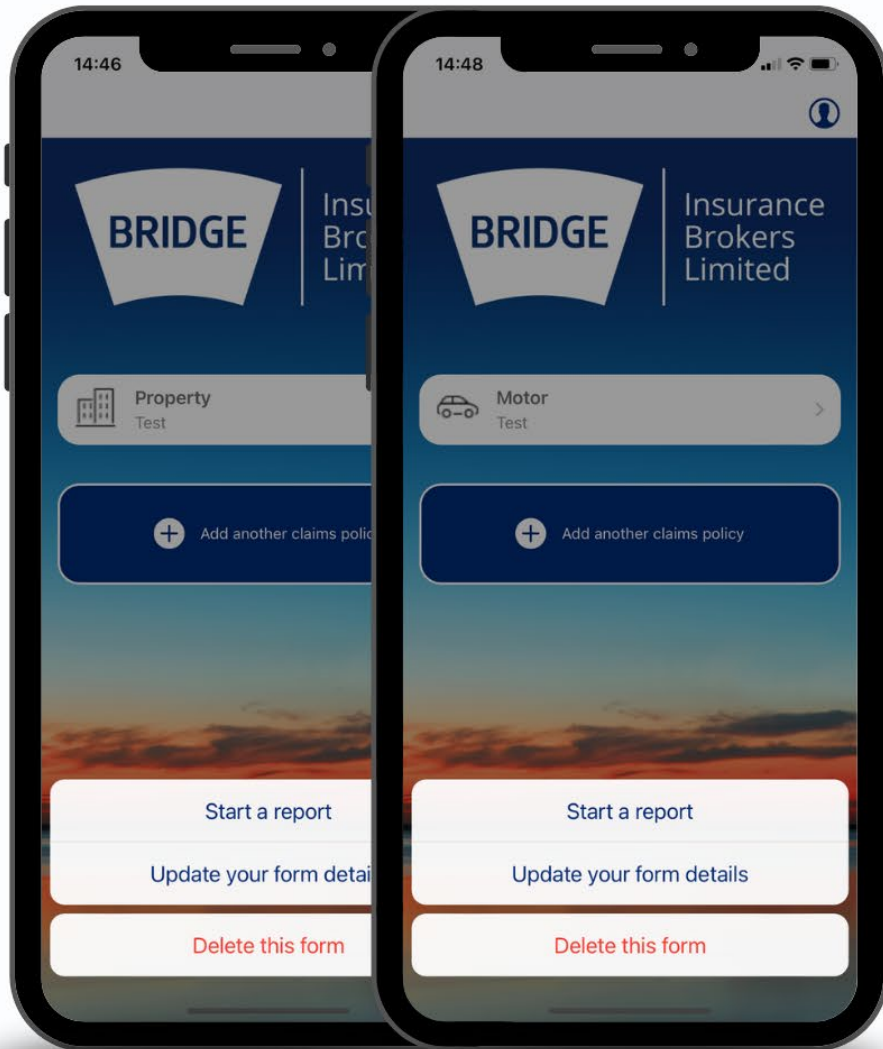
Fill out your details in the free text boxes provided then click 'submit'.

Your client ref number is noted below:

**CLIENT REF NUMBER:**

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# Reporting a Claim



To report a claim, select the relevant policy from the app homepage then click **'Start a report'**

Follow the on screen instructions to start your report.

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